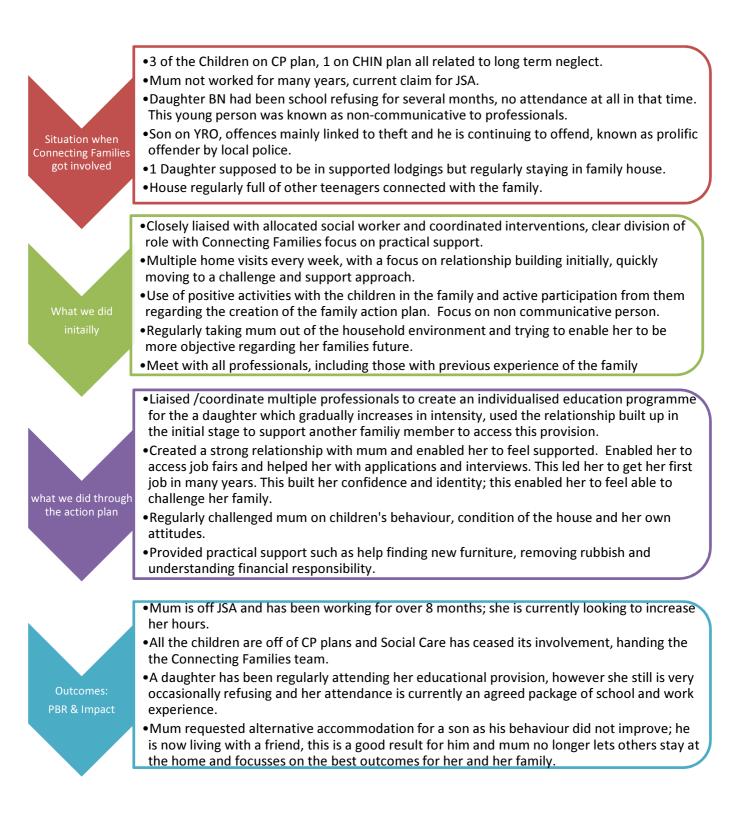# Case Study of the Newton Family
(Name changed for confidentiality)

Situation when Connecting Families got involved

- 3 of the Children on CP plan, 1 on CHIN plan all related to long term neglect.
- Mum not worked for many years, current claim for JSA.
- Daughter BN had been school refusing for several months, no attendance at all in that time. This young person was known as non-communicative to professionals.
- Son on YRO, offences mainly linked to theft and he is continuing to offend, known as prolific offender by local police.
- 1 Daughter supposed to be in supported lodgings but regularly staying in family house.
- House regularly full of other teenagers connected with the family.

What we did initailly

- Closely liaised with allocated social worker and coordinated interventions, clear division of role with Connecting Families focus on practical support.
- Multiple home visits every week, with a focus on relationship building initially, quickly moving to a challenge and support approach.
- Use of positive activities with the children in the family and active participation from them regarding the creation of the family action plan. Focus on non communicative person.
- Regularly taking mum out of the household environment and trying to enable her to be more objective regarding her families future.
- Meet with all professionals, including those with previous experience of the family

what we did through the action plan

- Liaised /coordinate multiple professionals to create an individualised education programme for the a daughter which gradually increases in intensity, used the relationship built up in the initial stage to support another familiy member to access this provision.
- Created a strong relationship with mum and enabled her to feel supported. Enabled her to access job fairs and helped her with applications and interviews. This led her to get her first job in many years. This built her confidence and identity; this enabled her to feel able to challenge her family.
- Regularly challenged mum on children's behaviour, condition of the house and her own attitudes.
- Provided practical support such as help finding new furniture, removing rubbish and understanding financial responsibility.

Outcomes: PBR & Impact

- Mum is off JSA and has been working for over 8 months; she is currently looking to increase her hours.
- All the children are off of CP plans and Social Care has ceased its involvement, handing the the Connecting Families team.
- A daughter has been regularly attending her educational provision, however she still is very occasionally refusing and her attendance is currently an agreed package of school and work experience.
- Mum requested alternative accommodation for a son as his behaviour did not improve; he is now living with a friend, this is a good result for him and mum no longer lets others stay at the home and focusses on the best outcomes for her and her family.

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